

## Residential Remodeling Specialist™ Designation Training Worksheets

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# Why Are There Opportunities as a Residential Remodeling Specialist?



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# What Are The Opportunities as a Residential Remodeling Specialist?



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### Residential Remodeling Specialist™ Client Journeys



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#### Areas of Customer Service as a Residential Remodeling Specialist™



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#### Home Owner's Value Perspectives™



Different schools of thought regarding the **total investment in their home** relative to its **estimated market value**:

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|              | Purchase Price + Remodeling Cost is                      |
|              | the <b>Estimated Market Value</b> of the remodeled home  |
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|              | Purchase Price + Remodeling Cost is                      |
|              | the <b>Estimated Market Value</b> of the remodeled home. |
| 3 <b>.</b> _ |  |
|              | Purchase Price + Remodeling Cost is                      |
|              | the <b>Estimated Market Value</b> of the remodeled home  |

## Maximizing Remodeling Return on Investment



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## Maximizing Remodeling Return on Investment



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### **Preliminary Cost Estimates**



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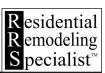
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| Loan Details          | Limited<br>FHA 203k  | Standard FHA 203k  | Fannie Mae<br>HomeStyle®                                   | Freddie Mac<br>CHOICERenovation <sup>®</sup>              |
|-----------------------|--|--|--|---|
| Transaction Type      | Purchase or Refinance  | Purchase or Refinance                                      | Purchase, Refi, Cash out                                   | Purchase or Refinance                                     |
| Loan to Value         | Up to 96.5% as renovated   | Up to 96.5% as renovated                                   | Up to 97% as renovated                                     | Up to 95% as renovated                                    |
| Maximum Loan Amount   | FHA Loan Limits  | FHA Loan Limits  | Conforming Loan Limits                                     | Conforming Loan Limits                                    |
| Max Reno Amount       | \$35,000   | 50% of ARV   | 50% of ARV   | 75% of ARV  |
| Min Reno Amount       | No minimum   | \$5000. minimum  | No minimum   | No minimum  |
| Property Age          | At least 1 year old  | At least 1 year old  | No age requirement   | No age requirement  |
| Number of Units       | 1 to 4 units   | 1 to 4 units   | 1 to 4 units   | 1 to 4 units  |
| Minimum Credit Score  | 620  | 620  | 620  | 660/varies per lender                                     |
| Loan Term             | 15, 20, 25 and 30 years  | 15, 20, 25 and 30 years                                    | 15, 20, 25 and 30 years                                    | 15 and 30 years   |
| Eligible Improvements | No structural or luxury  | No luxury, structural OK                                   | Structural and luxury OK                                   | Structural and luxury OK                                  |
| Occupancy             | Owner  | Owner  | Owner and investment                                       | Owner and investment                                      |
| Reno Time Frame       | Up to 6 months   | Up to 6 months   | Up to 6 months   | Up to 12 months   |
| Notes                 | One unit of multifamily<br>properties Owner primary<br>residence | One unit of multifamily properties Owner primary residence | Can use for up to 4 properties including primary residence | Primary residence, second<br>home, investment<br>property |





| Loan Details          | VA Renovation Loan   | USDA Renovation Loan  | Renovation Home<br>Equity  | FHA Title 1 Home<br>Improvement Loan                          |
|-----------------------|--|---|--|---|
| Transaction Type      | Purchase or Refinance  | Purchase or Refinance   | Second mortgage  | Personal loan   |
| Loan to Value         | 100% as renovated  | 100% as renovated   | Up to 95% as renovated   | Little or no equity OK  |
| Maximum Loan Amount   | Conforming   | No maximum  | \$1,000,000+   | \$25,000 for single family                                    |
| Max Reno Amount       | 35% of ARV   | No maximum  | No maximum   | \$25,000 for single family                                    |
| Min Reno Amount       | No minimum   | Set by lender   | Set by lender  | No minimum  |
| Property Age          | Owned min 12 months  | No minimum  | Existing home only   | Owned minimum 90 days   |
| Number of Units       | 1 to 4 units   | Single unit only  | Single unit only   | 1 to 5 units  |
| Minimum Credit Score  | 620/per lender   | 640   | 700/per lender   | Per lender  |
| Loan Term             | 10, 15, 20, 25 and 30 yrs.   | 30 yrs.   | Maximum 20 years   | 6 months to 20 yrs.   |
| Eligible Improvements | No luxury or structural  | No luxury   | No restrictions  | No luxury   |
| Occupancy             | Owner occupied   | Owner primary residence                                       | Owner primary residence  | Owners and tenants  |
| Reno Time Frame       | Up to 4 months   | No requirements   | No requirements  | No requirements   |
| Notes                 | Low rates, no PMI, no<br>investment properties<br>Valid VA Builder | Borrower income<br>maximum is 15% above<br>area median income | Benefits of home equity<br>loan based on after<br>renovation value | Also allows \$12,000 per<br>unit up to maximum of<br>\$60,000 |





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### **Surviving the Project**



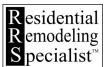
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#### **Surviving the Construction Zone**



- 1. Who is responsible for controlling dust and cleaning up the messes?
- 2. Who's going to put plastic up on doorways, cover vents?
- 3. Who's going to cover furniture and other valuables?
- 4. What areas of the home are off limits or require special permission?
- 5. Is there a bathroom in the house that's available for use by the workers, or do we need a portable toilet?
- 6. What days and hours are reasonable for work?
- 7. How early and how late is it acceptable for loud noise?
- 8. Where will materials and tools be kept?
- 9. Where will buckets and brushes be cleaned?
- 10. At any point during the renovation should we anticipate dangerous fumes or odors?
- 11. Are there any times we should plan to leave the house for a few days?
- 12. How will the grass and landscaping be protected?

#### **Surviving the Construction Zone**



- 13. Who's responsible if damage to the driveway or the landscaping occurs?
- 14. Who's responsible for protecting interior items such as furniture, flooring, cabinets and appliances?
- 15. Who will be responsible for any damage that may occur?
- 16. Who will be responsible for unlocking and locking the house when you're not there?
- 17. Who will provide advance notice on turning off the water, the power, the heat or other inconveniences?
- 18. Where will the workers park?
- 19. Where will deliveries be made?
- 20. Is loud music and profanity on the jobsite expected or considered acceptable?

#### **Surviving With Contractors**



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| Fixed Price =   |  |  |  |  |
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| Cost Plus =     |  |  |  |  |
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| Considerations: |  |  |  |  |
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#### **Contracts and Financial Management**

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## **Finalizing Details and Beginning Remodeling**



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|  | e-Remodeling Home Inspection                                     |  |  |  |  |
| Hire a Professional Home Inspector to review the safety and condition of the home including the following: |  |  |  |  |  |
|  | HVAC, electrical, and plumbing                                   |  |  |  |  |
|  |  |  |  |  |  |
| Foundations and structural components  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | Driveway, walks, patios, porches, and decks                      |  |  |  |  |
|  |  |  |  |  |  |
|  | Sewers, septic, drains and utility connections                   |  |  |  |  |
|  |  |  |  |  |  |
| Roofing, gutters, exterior finishes, windows, doors and flashings  |  |  |  |  |  |
|  |  |  |  |  |  |
|  | Walls, floors, ceilings, and attics                              |  |  |  |  |
|  |  |  |  |  |  |
|  | Radon, lead, mold, and termites                                  |  |  |  |  |
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| Hir  | e a Professional Engineer to analyze structural integrity and im | pact of planned remodeling and/or expansion: |  |  |  |
|  | Changing walls, floor loads, ceilings, roof framing, windows     | s, doors, openings, etc.                     |  |  |  |
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| PL | ANNING AND DESIGN INFORMATION   |
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|    | Identify changing needs, both short term and long term                |
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|    | Determine "Must Do's"   |
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|    | Identify "Should Do's"  |
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|    | Explore "Like to Do's"  |
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|    | Collect design ideas, photos, links                                   |
|    |   |
|    |   |
|    | Take measurements of rooms, walls, cabinets, etc.                     |
|    | Hire someone to create floor plans and virtual walk-through           |
|    | Hire online design service, augmented reality visualizations          |
|    | Lay out furniture on plans or full scale on floor with painter's tape |
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| Di | EVELOP PRELIMINARY DESIGN   |
|    | Preliminary drawings, renderings, and visualizations  |
|    | Preliminary specifications for products, materials, and finishes  |
|    | Include photos showing examples of design ideas, products, finishes and details   |
|    | Provide photos, videos, and measurements of home for contractors and suppliers  |
|    | Compile Rough Cost Estimates  |
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| E  | ECTRICAL  |
| EL | Main service subpanels and meters   |
| EL | Main service, subpanels, and meters   |
| EL | Main service, subpanels, and meters  Replacement of old wiring and outdated equipment   |
| EL | Main service, subpanels, and meters  Replacement of old wiring and outdated equipment  Electrical outlets, lighting, switches, and dimmers  |
| EL | Main service, subpanels, and meters  Replacement of old wiring and outdated equipment  Electrical outlets, lighting, switches, and dimmers  Home theater and audio system   |
| EL | Main service, subpanels, and meters  Replacement of old wiring and outdated equipment  Electrical outlets, lighting, switches, and dimmers  Home theater and audio system  Home security system   |
| EL | Main service, subpanels, and meters  Replacement of old wiring and outdated equipment  Electrical outlets, lighting, switches, and dimmers  Home theater and audio system  Home security system  Internet service, ethernet, and Wi-Fi  |
| EL | Main service, subpanels, and meters  Replacement of old wiring and outdated equipment  Electrical outlets, lighting, switches, and dimmers  Home theater and audio system  Home security system  Internet service, ethernet, and Wi-Fi  Appliances, fixtures, and other equipment   |
|    | Main service, subpanels, and meters  Replacement of old wiring and outdated equipment  Electrical outlets, lighting, switches, and dimmers  Home theater and audio system  Home security system  Internet service, ethernet, and Wi-Fi  Appliances, fixtures, and other equipment  Exterior lighting, outlets, switches, post lamps and security lighting |
|    | Main service, subpanels, and meters  Replacement of old wiring and outdated equipment  Electrical outlets, lighting, switches, and dimmers  Home theater and audio system  Home security system  Internet service, ethernet, and Wi-Fi  Appliances, fixtures, and other equipment   |
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|    | Main service, subpanels, and meters  Replacement of old wiring and outdated equipment  Electrical outlets, lighting, switches, and dimmers  Home theater and audio system  Home security system  Internet service, ethernet, and Wi-Fi  Appliances, fixtures, and other equipment  Exterior lighting, outlets, switches, post lamps and security lighting |





| ΗV | /AC / Energy Efficiency / Green Construction  |
|----|---|
|    | HVAC systems and air quality  |
|    | Insulation, air infiltration, moisture control, ventilation   |
|    | Smart home controls, thermostats, and apps  |
|    | Windows, doors, and skylights   |
|    | Fans, vents and ERV's   |
|    | Energy audit and HERS rating  |
|    | Solar and alternative energy systems  |
|    | Green materials and methods   |
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| PL | UMBING  |
| PL | Replacement of old piping, valves, and equipment  |
| PL | Replacement of old piping, valves, and equipment  New plumbing to service kitchen and bathroom remodel  |
| PL | Replacement of old piping, valves, and equipment  New plumbing to service kitchen and bathroom remodel  Water heaters and distribution systems  |
| PL | Replacement of old piping, valves, and equipment  New plumbing to service kitchen and bathroom remodel  Water heaters and distribution systems  Gas lines for appliances, fireplaces, heating, barbeques, and fire pits   |
| PL | Replacement of old piping, valves, and equipment  New plumbing to service kitchen and bathroom remodel  Water heaters and distribution systems  Gas lines for appliances, fireplaces, heating, barbeques, and fire pits  Exterior water features, landscape irrigation, hot tub, etc.   |
|    | Replacement of old piping, valves, and equipment  New plumbing to service kitchen and bathroom remodel  Water heaters and distribution systems  Gas lines for appliances, fireplaces, heating, barbeques, and fire pits  Exterior water features, landscape irrigation, hot tub, etc.  Faucets, sinks, tubs, toilets, disposal, and accessories |
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| Ho | DME SITE / LANDSCAPING  |  |  |  |  |  |
|    | Grading, drainage, and storm sewers, well and septic                  |  |  |  |  |  |
|    | New landscaping, tree removal, and protection of existing landscaping |  |  |  |  |  |
|    | Driveway, walks, patios, porches, and decks                           |  |  |  |  |  |
|    | Pool, hot tub, and water features                                     |  |  |  |  |  |
|    | Fencing, hedges, sound barriers, and privacy features                 |  |  |  |  |  |
|    | Survey, lot lines, setback requirements, height restrictions          |  |  |  |  |  |
|    | Accessory Buildings, ADU, and other outdoor structures                |  |  |  |  |  |
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| GE | neral Interior Details  |  |  |  |  |  |
|    | Flooring, wall, and ceiling finishes                                  |  |  |  |  |  |
|    | Interior paint, stain, and special wall treatments                    |  |  |  |  |  |
|    | Flooring replacement and repair                                       |  |  |  |  |  |
|    | Interior doors, slider, pocket, bifold, mirrored and others           |  |  |  |  |  |
|    | Locksets and finish hardware  |  |  |  |  |  |
|    | Stair finishes, balusters, and railings                               |  |  |  |  |  |
|    | Drywall, plaster, ceiling repairs and finishing                       |  |  |  |  |  |
|    | Moldings, cabinets, tops, and built-ins                               |  |  |  |  |  |
|    | Window treatments, blinds, and draperies                              |  |  |  |  |  |
|    | Fireplaces, hearths, mantles, surrounds, glass doors and accessories  |  |  |  |  |  |
|    | Closets, built-ins, and storage                                       |  |  |  |  |  |
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|    | ATHROOMS   |
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|    | Fixtures, faucets, bars, and hooks   |
|    | Bathtub and shower doors, curtains, and rods   |
|    | Cabinets, tops, and built-ins, closets, and storage  |
|    | Flooring, wall, ceiling, tub, and shower finishes  |
|    | Electrical outlets, lighting, and switches   |
|    | Internet service, TV, and telephone wiring   |
|    | Windows, doors, natural light, and ventilation   |
|    | Mirrors, furniture, wall art, decorations, and accessories   |
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| Dr | IDROOMS  |
| ВЕ | DROOMS  Flooring wall and coiling finishes   |
| ВЕ | Flooring, wall, and ceiling finishes   |
| BE | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches   |
| BE | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring   |
| BE | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  |
| BE | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Closets and storage   |
| BE | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Closets and storage  Doors, windows, egress, natural light, and ventilation   |
| BE | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Closets and storage  Doors, windows, egress, natural light, and ventilation  Furniture, wall art, decorations, and accessories                                |
|    | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Closets and storage  Doors, windows, egress, natural light, and ventilation  Furniture, wall art, decorations, and accessories  Insulation and sound proofing |
|    | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Closets and storage  Doors, windows, egress, natural light, and ventilation  Furniture, wall art, decorations, and accessories                                |
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|    | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Closets and storage  Doors, windows, egress, natural light, and ventilation  Furniture, wall art, decorations, and accessories  Insulation and sound proofing |
|    | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Closets and storage  Doors, windows, egress, natural light, and ventilation  Furniture, wall art, decorations, and accessories  Insulation and sound proofing |





| HOME OFFICE |   |  |  |  |  |
|-------------|---|--|--|--|--|
|             | Flooring, wall, and ceiling finishes  |  |  |  |  |
|             | Electrical outlets, lighting, and switches  |  |  |  |  |
|             | Internet service, TV, and telephone wiring  |  |  |  |  |
|             | Cabinets, shelves, desks, and built-ins   |  |  |  |  |
|             | Windows, doors, natural light and ventilation   |  |  |  |  |
|             | Furniture, wall art, decorations, and accessories   |  |  |  |  |
|             | Closets and storage   |  |  |  |  |
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| LA          | UNDRY Flooring wall and ceiling finishes  |  |  |  |  |
| LA          | Flooring, wall, and ceiling finishes  |  |  |  |  |
| LA          | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  |  |  |  |  |
|             | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  |  |  |  |  |
|             | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins   |  |  |  |  |
|             | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Washer, dryer, and accessories   |  |  |  |  |
|             | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Washer, dryer, and accessories  Ironing board, clothes sorting, folding, and hanging   |  |  |  |  |
|             | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Washer, dryer, and accessories  Ironing board, clothes sorting, folding, and hanging  Closets and storage  |  |  |  |  |
|             | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Washer, dryer, and accessories  Ironing board, clothes sorting, folding, and hanging  Closets and storage  Windows, doors, natural light, and ventilation  |  |  |  |  |
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|             | Flooring, wall, and ceiling finishes  Electrical outlets, lighting, and switches  Internet service, TV, and telephone wiring  Cabinets, shelves, desks, and built-ins  Washer, dryer, and accessories  Ironing board, clothes sorting, folding, and hanging  Closets and storage  Windows, doors, natural light, and ventilation  |  |  |  |  |
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| Fin | TNESS AREA  |
|     | Fitness equipment and layout  |
|     | Electrical outlets, lighting, and switches  |
|     | Flooring, wall, and ceiling finishes  |
|     | Wall racks, shelves, and storage for fitness gear   |
|     | Internet service, TV, and telephone wiring  |
|     | Windows, natural light, and ventilation   |
|     | Furniture, wall art, mirrors, decorations, and accessories  |
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| ВА  | SEMENT  |
| Вд  | Electrical outlets, lighting, and switches  |
| ВА  | Electrical outlets, lighting, and switches Flooring, wall finishes and ceilings   |
| ВА  | Electrical outlets, lighting, and switches  |
| BA  | Electrical outlets, lighting, and switches Flooring, wall finishes and ceilings Wall partitions, exterior wall finish Insulation and sound proofing   |
| BA  | Electrical outlets, lighting, and switches Flooring, wall finishes and ceilings Wall partitions, exterior wall finish   |
| BA  | Electrical outlets, lighting, and switches  Flooring, wall finishes and ceilings  Wall partitions, exterior wall finish  Insulation and sound proofing  Doors, windows, egress, natural light, and ventilation  Cabinets, shelves, and built-ins, closets, and storage  |
| BA  | Electrical outlets, lighting, and switches  Flooring, wall finishes and ceilings  Wall partitions, exterior wall finish  Insulation and sound proofing  Doors, windows, egress, natural light, and ventilation  |
| BA  | Electrical outlets, lighting, and switches  Flooring, wall finishes and ceilings  Wall partitions, exterior wall finish  Insulation and sound proofing  Doors, windows, egress, natural light, and ventilation  Cabinets, shelves, and built-ins, closets, and storage  |
|     | Electrical outlets, lighting, and switches  Flooring, wall finishes and ceilings  Wall partitions, exterior wall finish  Insulation and sound proofing  Doors, windows, egress, natural light, and ventilation  Cabinets, shelves, and built-ins, closets, and storage  Internet service, TV, and telephone wiring  |
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| GA       | RAGE  |
|          | Flooring, wall, and ceiling finishes  |
|          | Cabinets, storage, wall brackets and shelving   |
|          | Floor repair or finish  |
|          | Lighting, electrical outlets  |
|          | Work bench, hobby area and equipment  |
|          | Overhead door and operator  |
| No       | otes  |
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| 0-       | THE ACTIVITIES AND DECLUDENCESTS  |
| OT       | THER ACTIVITIES AND REQUIREMENTS  |
|          | Zoning Department restrictions, variances, and permit requirements                      |
| <u></u>  | Building Department design, engineering and permit requirements                         |
|          | Health Department design, engineering and permit requirements                           |
|          | Homeowners Association restrictions and design, engineering and permit requirements     |
|          | Site design, survey, engineering, drainage, erosion protection, and permit requirements |
|          | Homeowners insurance, construction, risk and liability coverage                         |
|          | Contractor references, licensing, bonding, and insurance requirements                   |
|          | Utility line, connections, trenching and fees   |
|          | Architectural approval from community, home owners association and/or developer         |
|          | Demolition, trash removal   |
| No       | tes   |
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### **White Box Strategies**





## **Expanding Your Remodeling Knowledge**

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## Reviewing Your Opportunities as a Residential Remodeling Specialist™?



- 1. Differentiate yourself as an expert beyond real estate sales
- 2. Enhance your current sphere of influence relationships
- 3. Grow your sphere of influence
- 4. Bring more value to seller relationships
- 5. Bring more value to buyer relationships
- 6. Increase your professional relationships
- 7. Work with flippers and investors
- 8. Better understand your market and home values
- 9. Expand the Market! create more listings, buyers and closed transactions

#### Building Your Business as a Residential Remodeling Specialist™



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### Concepts for Success as a Residential Remodeling Specialist™



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